

Uncapping your gas supply



If you already have your gas capped and wish to have it un-capped, please bear in mind the following:

- The gas must be uncapped by a **qualified LHP engineer** or **qualified contractor appointed by LHP**, you cannot arrange to un-cap the gas yourself or with your own contractor.
- **Under no circumstances** is anyone tamper with the cap or gas meter
- If you require your gas supply to be re-instated and the meter un-capped, **please contact LHP** and arrange an appointment. - **48hrs notice is required**, you must also ensure a minimum of £2.00 credit is on both your gas and electric meters for your gas appliances to be serviced.
- When our engineer attends, **all safety checks must be carried out to the appliances and gas supply** for the supply to be uncapped, and a new gas safety certificate issued. Gas supply and appliances will be re-instated **if safe to do so**.
- Remember that if you are on a prepayment meter and have the gas un-capped, **the standing charge will still have been applied and a debit will have built up**. This means when you do put credit on the account, **the debt must be paid first** and any credit leftover will be available for use.
- Should you have concerns, questions, or wish to book an appointment to have your gas appliances serviced, or your gas meter un-capped, **please contact LHP on 0345 6041472**.



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