

Capping your gas supply



If you are considering having your gas supply capped to save money, **there are a few things you need to know before making that decision.**

- This **will not** stop your provider charging you the 'Standing Charge'. This is still payable whether you use gas or not. The average rate is 28p per day which equates to around £8.50 per month.
- The 'Standing Charge' applies **no matter what** type of meter you have, whether that's a standard meter, smart meter or prepayment meter.
- If you are on a prepayment meter, and have no credit, **the Standing Charge will still accrue**, and a debt will build up. This means that when you do put credit on the account, the debt **must** be paid first and any credit leftover will be available for use.
- We would like you to see a member of the **Money Support Service** who can help you with alternative options, advice and support on fuel debts before you have your gas capped.
- **Referrals to this service can be made as follows:**
 - **LHP Website or live chat**
 - **My LHP App**
 - **Calling 0345 6041472**
 - **Speaking to your Income Officer or any member of LHP staff**
 - **Email MoneySupportService@lincolnshirehp.com**
- The gas **must** be capped by a **qualified LHP engineer** or **qualified contractor appointed by LHP**, you cannot arrange to cap the gas yourself or with your own contractor.
- We will still need to periodically inspect the gas meter at your address to verify that it has not been tampered with and is still safe.
- We will also periodically check that you still wish to have the gas capped and if there is any support we can offer you.

